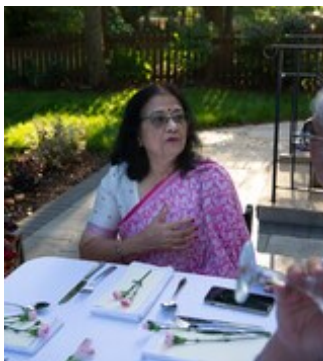


Giving a Voice to Your Experience

VOICE OF EXPERIENCE FORUM



WHO ARE WE?

Voice of Experience Forum is a registered charity which operates throughout North Lanarkshire as the champion and representative voice of older people. Our vision is for older people to have a good quality of life which is free from poverty, ill health and isolation. Our organisation is steered by a Trustees committee. Our members include representatives from:

- Disability organisations
- Community Councils
- Seniors Forums & Retirement Groups
- Churches
- Individuals
- Community Forums
- North Lanarkshire Council

OUR AIMS ARE

- To develop and maintain effective two-way communication between the Forum and communities; to reach out, listen to and get information to older people.
- To influence and improve service planning and provision through robust representation and participation in decisions affecting older people.
- To work with other community and voluntary organisations to promote the welfare, safety and integration of older people.



HOW DO WE ACHIEVE THESE AIMS?

By developing links with local and national groups focusing on issues of concern to older people.

By developing links within North Lanarkshire with older people who traditionally have not been involved in engagement, including older people in residential care or retirement housing.

By effectively representing the views and interests of older people to statutory agencies such as North Lanarkshire Council, NHS Lanarkshire, Police Scotland and Scottish Fire and Rescue Service.

By being actively involved in ensuring the development of service user and carer participation within North Lanarkshire from the perspective of older people.

Working with other groups such as Age Scotland, Voluntary Action North Lanarkshire and Carers Together to promote community safety, Local Capacity Building and Wellbeing.

By developing information bulletins, newsletters, social media platforms and our website to ensure older people are getting access to information.

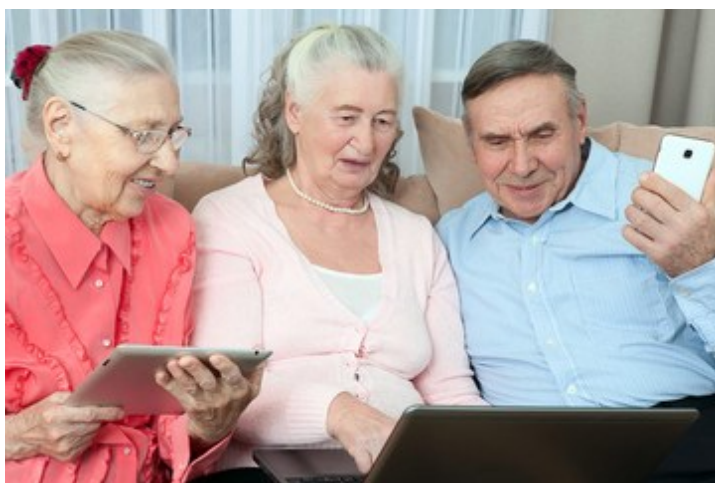
Voice of Experience Forum

WHAT DO WE MEAN BY 'OLDER PEOPLE'?

Voice of Experience Forum will work with people over the age of sixty who live in the North Lanarkshire area and organisations who represent people over the age of sixty which are based in North Lanarkshire.

WE RECOGNISE THAT:

- Older people are an asset
- Older people have a wealth of knowledge and experience to bring to the community
- Older people's needs, wishes and interests will vary
- Older people are entitled to be heard
- Older people are entitled to voice their views and opinions



MEMBERSHIP OF VOICE OF EXPERIENCE FORUM

Membership of Voice of Experience Forum is FREE and open to all older people, and organisations representing older people, in North Lanarkshire.

Benefits of becoming a member:-

- **Regular newsletters**
- **Member only events**
- **Information, via email, social media and website**
- **Involvement in consultation events**
- **Your views and opinions being heard by other agencies**
- **Influencing the planning of service provision for older people**

If you would like to become a member of the forum, please get in touch with us on the contact details below. We can also arrange to visit groups and organisations and present on our work.

**Voice of Experience Forum
Airdrie Business Centre
1 Chapel Lane
Airdrie
ML6 6GX**

**Telephone: 01236 439550
Email: info@voef.org.uk
Website: www.voef.org.uk**

